

ASHFERN & IRON LLC

Terms & Conditions for Online Purchases and Services

Use of Products and Services

By purchasing from Ashfern & Iron LLC, you acknowledge that our products are offered for personal, spiritual, decorative, home-fragrance, or ritual use. Individual experiences may vary, and no specific spiritual, emotional, financial, relationship, or other outcome is guaranteed.

Personal Choice and Practice

You are never required to use, purchase, or participate in any product, ritual item, spiritual practice, or divination service unless you personally feel comfortable doing so and it aligns with your own beliefs, practices, and judgment.

Safe Use

Customers are responsible for using products safely and according to any instructions, warnings, and intended-use information provided with the product. Ritual oils marked for external ritual use are not intended for ingestion.

Divination Services

Divination services are provided for personal insight, reflection, and entertainment or spiritual purposes. They are not a substitute for medical, legal, financial, mental-health, or other professional advice. Divination services are final sale and are not covered by the 30-day product guarantee.

Returns and 30-Day Product Guarantee

Eligible physical products may qualify for return, replacement, or store credit within 30 days of delivery, subject to the Ashfern & Iron LLC return policy. Custom or personalized products may be excluded unless they arrive damaged or incorrect.

Privacy

We respect the privacy of your purchases and personal spiritual practice. Customer stories, photos, reviews, messages, or spiritual experiences will not be shared publicly without permission, except when disclosure is required by law.

Online Orders

By placing an order through our website or online storefront, you confirm that you have reviewed the applicable product information, pricing, policies, and any safety instructions before purchase.

These terms are intended as general business terms and should be reviewed periodically as products, services, and applicable laws change.